



Before your first visit to the Clubhouse Spa, please review our Grooming Release Form thoroughly. You may also print it out, initial each paragraph, sign at the bottom, and bring it with you. If you have forgotten to do so, we will have them available at the Clubhouse.

Parent Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Dog's name: \_\_\_\_\_ Breed: \_\_\_\_\_

Sex: \_\_\_\_\_ Spayed/Neutered? \_\_\_\_\_ DOB: \_\_\_\_\_ Weight: \_\_\_\_\_

\*Has dog been to the groomer before? \_\_\_\_\_ If so, when were they last groomed? \_\_\_\_\_

\*Has dog ever bitten anyone? \_\_\_\_\_ If so, what was the situation? \_\_\_\_\_

\*Any skin sensitivity/allergies? \_\_\_\_\_

\*Chronic ear infections/problems? \_\_\_\_\_

\*Any overall health concerns? \_\_\_\_\_

### Grooming Release Form

Your dog is very important to us. Canine Clubhouse would like to assure you that every effort will be made to make your dog's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process, for people as well as the dogs. Please initial each paragraph and sign at the bottom of the form.

**Vaccinations:** All pets are REQUIRED to be current on vaccinations in order to receive grooming services.

\_\_\_\_\_ Dog Owner's Initials

**Health or Medical Problems:**

Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. The dog's owner upon signature of this contract/agreement will cover all medical expenses for veterinary care. We also reserve the right to refuse service to customers whose dog might pose a threat to us or the other dogs in our care, whether it's an aggression problem, health problem, or parasite problems.

\_\_\_\_\_ Dog Owner's Initials

**Accidents/Medical Emergencies:**

Although accidents are rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution in all situations, possible problems could occur if your dog is wiggling or moving around, including cuts, nicks, scratches, quicking of nails, etc. Your dog's comfort and safety is our number one priority. In an event that an accident occurs, you will be notified of the accident. If Canine Clubhouse feels that the accident is serious, and the owner is not available, we will seek immediate veterinary care at Fairmount Animal Hospital.

\_\_\_\_\_ Dog Owner's Initials

**Additional Fees:**

We reserve the right to charge additional fees for services over and above the norm covered by our standard rates. These additional fees would include de-matting/de-shedding, flea baths, medicated baths etc. Pricing given over the phone is only an estimate. The final price will be given at time of check out after the groom has been completed.

\_\_\_\_\_ Dog Owner's Initials

**Fleas and/or Ticks:**

Canine Clubhouse strives to be a flea-free facility. If your dog has any fleas, they will be given a flea bath at your expense of an additional \$10.00. Ticks will be removed free of charge and you will be notified if any are found.

\_\_\_\_\_ Dog Owner's Initials

**Aggressive Dogs:**

**Owners MUST inform Canine Clubhouse if your dog has bitten, or is aggressive to people, other dogs, or specific grooming procedures.** In the event that your dog becomes aggressive during the grooming session, Canine Clubhouse reserves the right to refuse grooming services, or stop the grooming session at any time before or during the grooming session. We do not muzzle unless your dog gives us a reason to. A muzzle may be used as a last resort, which does not harm the dog in any way, and may allow the grooming session to continue.

\_\_\_\_\_ Dog Owner's Initials

**Matted Coats:**

Dogs with severely matted coats require extra attention. Mats are very painful to the dog, and will ultimately cause damage and even tear the dog's skin, providing a breeding ground for infection and parasite (flea & tick) infestations. In addition, matted hair does not allow for air circulation to the skin, causing hot spots, bacterial and fungal infection. Mats are difficult to remove and may require the dog to be shaved. Removing a heavily matted coat can cause bruising, nicks and abrasions as we are working very close to the skin, even though we are extremely cautious. After effects of mat removal can include itchiness, skin redness, self-inflicted abrasions, and in some cases, failure of the hair to re-grow. In some cases, the dog may even experience brief behavioral changes. Prevention is the best defense by scheduling regular grooming sessions. If your pet needs to be shaved, we will contact you to let you know. By initialing this, you acknowledge that you agree to this procedure, if necessary.

\_\_\_\_\_ Dog Owner's Initials

**Cancellations/No-Shows:**

No-Shows and cancellations without 24-hour notice will be charged a \$20.00 fee. No-shows and cancellations at short notice leave an empty grooming appointment that could have been used by another customer. This fee must be paid before another grooming appointment can be made.

\_\_\_\_\_ Dog Owner's Initials

**Credit Card on File:**

I understand that my credit card will be kept on file in our secure computer server, and will be used upon checkout with your approval. If you would prefer your card not to be on file, please notify us at the time of checkout.

\_\_\_\_\_ Dog Owner's Initials

**Photographs:**

This release form authorizes Canine Clubhouse to take photos of your dog for our website and/or Facebook page.

\_\_\_\_\_ Dog Owner's Initials

**Satisfaction:**

Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make the adjustment at the time of pickup.

\_\_\_\_\_ Dog Owner's Initials

I have reviewed this Service Contract for accuracy and understand the contents. I affirm that I am the rightful legal owner of the dog for which grooming services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Canine Clubhouse to accept reservations without additional signed contracts or written authorization. I understand that prices are subject to change. I have read, signed and agreed to the above.

Print full name of owner \_\_\_\_\_

Signature of owner \_\_\_\_\_ Date \_\_\_\_\_